



Certificate of Registration

MARKET RESEARCH MANAGEMENT SYSTEM - ISO 20252: 2012

This is to certify that:

DBM Consultants 5-7 Guest Street Hawthorn VIC 3122

Holds Certificate Number:

MSR 605548

and operates a Market Research Management System which complies with the requirements of ISO 20252: 2012 for the following scope:

Please see scope page.

For and on behalf of BSI:

Marc Barnes, Managing Director, BSI Group ANZ

Original Registration Date: 12/10/2005

Latest Revision Date: 10/10/2016

Effective Date: 10/10/2016 Expiry Date: 08/10/2019

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...making excellence a habit."

This certificate was issued electronically and remains the property of BSI Group ANZ Pty Limited, ACN 078 659 211 and is bound by the conditions of contract. This certificate can be verified at www.bsi-global.com/clientdirectory. Printed copies can be validated at www.bsi-global.com/clientdirectory. Further clarifications regarding the scope of this certificate and the applicability of ISO 20252: 2012 requirements may be obtained by consulting the organization. This certificate is valid only if provided original copies are in complete set.

Certificate No: MSR 605548

Registered Scope:

Market research services as a full service Market Research Agency including Research Design, Project Management, Research Analysis and Data Collection. Data Collection includes Face to Face and Telephone interviews for business and residential respondents, Qualitative and Quantitative recruitment for Focus Groups, Depth Interviews and Self Completion surveys. Data Collection capabilities also include internet data collection, Audits and Mystery Shopping. Data Processing is conducted internally and the range of services includes data analysis, coding, keypunching, transcribing, secure data delivery and data management.

Previous certificate expires on 08/10/2016

Recertification audit ended 07/09/2016



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Location Registered Activities

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DBM Consultants Suite 34, Level 3, 110 Sussex Street Sydney NSW 2000 Market research services as a full service Market Research Agency including Research Design, Project Management, Research Analysis and Data Collection. Data Collection includes Face to Face and Telephone interviews for business and residential respondents, Qualitative and Quantitative recruitment for Focus Groups, Depth Interviews and Self Completion surveys. Data Collection capabilities also include internet data collection, Audits and Mystery Shopping. Data Processing is conducted internally and the range of services includes data analysis, coding, keypunching, transcribing, secure data delivery and data management.

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